PRIVACY POLICY



1. We respect your privacy

Aeris Resources Limited ACN 147 131 977 and its Related Bodies Corporate (as defined by the provisions of the *Corporations Act 2001* (Cth)) (Aeris, we, us and our) are committed to recognising and respecting your privacy.

We are subject to the Australian Privacy Principles and the *Privacy Act 1988* (Cth) (**Privacy Act**), which govern the way private sector organisations collect, use, keep secure and disclose Personal Information.

The Privacy Act defines "Personal Information" to mean any information or an opinion about an identified individual, or an individual who is reasonably identifiable whether the information or opinion is true; and whether the information or opinion is recorded in a material form.

This Privacy Policy sets out how we handle your Personal Information. If you have any concerns or questions, please contact us the address set out in **Section 11** and our privacy officer will resolve your concern or answer your question.

We recommend that you keep this information for future reference.

2. Kinds of Personal Information

We will only use or disclose your Personal Information for the primary purposes for which it was collected, or as consented to by you.

At or around the time we collect Personal Information from you, we will endeavour to provide you with a notice which details how we will use and disclose that specific information.

We set out some collection, use and disclosure instances commonly undertaken by us below.

PRIVACY POLICY



Purpose and Type of Information

Transactions and enquiries

- Contact information: Such as your name, Company name, address, billing address (if different to address), email address and phone number.
- Sales and supply: To the extent relevant to a supply by us, we will collect:
 - Delivery information.
 - Billing and account details.
- Any personal information volunteered by you during a transaction with us or where you submit an enquiry with us.
- Customer Service: Any personal information collected by our customer services department in processing and addressing your enquiry.
- Investors:
 - Your name, address, billing address (if different to address), email address, and phone numbers.
 - Alternative contact (name, address and phone number).
 - Bank account details.
 - Your shareholder ID (HIN, etc).
 - Other personal information volunteered by you on your application form for a shareholding or options in our company.

The uses we will make of Personal Information collected for this purpose include:

Uses

- **Services**: the provision of our services to you including:
 - Using your Personal Information in order for you to purchase our products, receive our services or information about the same.
 - To provide customer service functions, including handling your enquiries and complaints.
- Marketing: using your Personal Information for the purposes set out in "Company updates" section below.
- Administration of shareholding: The administration of your shareholding or other interest in our company, for example adding your details to our share register, sending notices required under the ASX Listing Rules and organising and managing general meetings.
- Payments: The processing of any payments and refunds (if applicable), credit card authorisation, verification and debt collection.
- · General administrative and security use:
 - To protect Aeris' websites from security threats, fraud or other criminal activities.
 - The use for the administration and management of Aeris.
 - In connection with the sale of any part of Aeris' business or a company owned by a Aeris entity.
 - You transacting with us so that we may provide you with customer services and for quality assurance purposes.

Disclosures

The types of disclosures we will make of Personal Information collected for the type of purposes listed include, without limitation, to:

- Our contractors, agents and third party providers who undertake billing and credit services on our behalf.
- Third party providers who assist us in transacting with you.
- Third parties, such as external debt recovery agents, courts or other entities involved in a debt recovery action against you (if applicable).
- Service providers (including IT service providers and consultants) who assist Aeris in transacting with you.
- Related Bodies Corporate of Aeris.
- Third parties in connection with the sale of any part of Aeris' business or a company owned by an Aeris entity.
- As required or authorised by law (including by order of a court, or to ASIC or the ASX under the Corporations Act 2001 (Cth) or Listing Rules).
- Other shareholders of our company, if disclosure is required or reasonable in performing our functions as a publically listed entity.

We may disclose your Personal Information to:

- Third parties connected with the marketing process who assist us in transacting with you.
- The parties listed in the Disclosure column for "Transactions and enquiries".

Company updates

- Contact information: Such as your name, Company name, email address, address, phone numbers.
- Newsletters and investor updates: Personal information collected as part of your request to receive information about Aeris, or upon becoming an investor or shareholder.
- Social media activity: Personal Information collected as a result of your interactions with, or posts about, us on social media, including "likes", comments posted, any of your oppositions or feedback, photos posted or uploaded, and other information pertaining to your social media activities which concern, or relate, to Aeris.

- General marketing and consumer analytics: using your Personal Information:
 - To offer you updates on the company's performance, and provide you with notifications as required under the Corporations Act and Listing Rules.
 - To provide you with information about our products, events or information that may be of interest to you.
 - For the Uses detailed above in "Transactions and enquiries".
- Social media: If you participate in our social media platforms (such as Linkedin, Facebook, Twitter and Instagram) and you provide us your Personal Information, we will use it for:
 - Adding your details to the marketing database.
 - Customer service related contact.
 - Responding to social media messages.
 - Fulfilling social media platform rules.

PRIVACY POLICY



Purpose and Type of Information

Human resources - Engagement

- Contact information: Such as your name, e-mail address, current postal and residential address, phone numbers, country of residence, next of kin contact details.
- Employee record information
- Identifying information: Such as your photo, passport and residency details, date of birth, licence.
- CV, resume or application related information: Such as the details provided in your resume or CV, your eligibility to work in Australia, visa details, your education, previous employment details, professional memberships or qualifications.
- Tax, superannuation and payroll information: Such as your Tax File Number and ATO Declaration, Superannuation details and financial institution details.
- Background check information: Information obtained from you or third parties to perform background checks
- Medical or health information which you voluntarily provide to us as part of pre-employment or back-to-work medicals or such other information which may be related to an incident which has occurred during the course of your employment or engagement with us.
- Drug and alcohol testing information which you provide to us in the course of your employment (as may be requested by us)
- Injury reports: Any personal information collected by our health and safety department should you injure yourself on our premises, a mine site or any other environment where you are carrying out your duties (including when in transit).
- Performance related information: Pre-employment testing and other information collected by Aeris' systems in the course of the employee or contractor's engagement with Aeris.
- Information collected from referees
- Security information: Such as CCTV footage and photographs taken on our premises.

Uses

- Pre-employment screening: Utilising the information collected for the purpose of assessing candidate suitability for the role you have applied for, including by obtaining:
 - Verification of your identity and age.
 - Criminal history checks
 - Background checks including publically available information including Facebook, Twitter, Instagram, YouTube.
 - Confirmation of your eligibility to work in Australia and your suitability to the prospective role, as well as verification of details contained in your CV or application.
 - Consideration regarding medical leave.
 - Assessing your functional capacity to undertake your your role within Aeris, where applicable to your application for employment or engagement by us.
- Administration and performance monitoring use: Utilising the information collected for the purpose of:
 - Dealings related to the employer/employee relationship or the contractor/principal relationship (as the case may be).
 - Use of such information whether or not the employment or contractor relationship is prospective, current or past.
 - Use of such information to monitor internal systems and hardware, performance and time usage and internet/call usage.
 - Administration and management of Aeris.
 - In connection with the sale of any part of Aeris' business or a company owned by an Aeris entity.
- Drug and alcohol testing results: To confirm your fitness for duty, and compliance with our internal policies.
- Medical events: Assisting you should you become ill or injure yourself in the course of your employment

Disclosures

We may disclose your Personal Information to:

- The superannuation company you have nominated in respect of your employment with us.
- Government agencies, including but not limited to The Australian Taxation Office, Centrelink and Department of Human Services.
- Relevant Worker's Compensation organisation (e.g. WorkCover, etc).
- Third party referees provided by you in connection with an application made to Aeris.
- Service providers engaged to assist Aeris in the administration of its business (including IT service providers, HR software provider and payroll providers), if any.
- Recruitment agents used in connection with your application with us.
- Third parties in connection with the sale of any part of Aeris' business or a company owned by a Aeris entity.
- Third party parties in connection with obtaining any background checks, preemployment screening or verifying the contents of your CV or application with us.
- Financial institutions for payroll purposes.
- As required or authorised by law (including by order of a court, or to ASIC or the ASX under the Corporations Act 2001 (Cth) or Listing Rules).
- Other shareholders of our company, if disclosure is required or reasonable in performing our functions as a publically listed entity.
- Any third party medical providers that we may need to contact to provide you with assistance should you injure yourself.

PRIVACY POLICY



3. Collecting & holding Personal Information

3.1 Collection generally

Where it is reasonable and practicable to do so or unless provided otherwise in this Privacy Policy or a notification, we will collect your Personal Information directly from you.

We may collect your Personal Information from you in a variety of ways, including: by email, our website and forms. When you engage in certain activities, such as filling out a survey or sending us feedback, we may ask you to provide certain information. It is completely optional for you to engage in these activities.

Depending upon the reason for requiring the information, some of the information we ask you to provide may be identified as mandatory or voluntary. If you do not provide the mandatory information or any other information we require in order for us to transact with you, we may be unable to deal with you in an effective manner, or at all.

3.2 Other collection types

We may also collect Personal Information about you from other sources, such as:

- (a) When we collect Personal Information about you from third parties (including organisations such as financial institution, insurance companies, trade unions or other companies); or
- (b) When we collect Personal Information about you from publically available sources including but not limited to, court judgments, directorship and bankruptcy searches, Australia Post, White Pages directory, and social media platforms.

3.3 Notification of collection

If we collect details about you from someone else, we will, whenever reasonably possible, make you aware that we have done this and why, unless special circumstances apply, including the following circumstances:

- (a) Where information is collected from any personal referee you have listed on any application form (including any employment application) with Aeris;
- (b) Where you have provided details of an emergency contact on any employment or contractor forms;
- (c) Where information is collected from publically available sources including but not limited to court judgments, directorship and bankruptcy searches, social media platforms (such as Facebook, Twitter, Google, Instagram etc.); or
- (d) As otherwise required or authorised by law, or there is a serious threat to health or safety that necessitates the disclosure.

3.4 Unsolicited Personal Information

In the event we collect Personal Information from you, or a third party, in circumstances where we have not requested or solicited that information (known as unsolicited information), and it is determined by Aeris (in its absolute discretion) that the Personal Information is not required, we will destroy the information or ensure that the information is de-identified. However, where unsolicited Personal Information is collected in relation to your future potential employment with Aeris, we may keep this Personal Information.

3.5 How we hold your Personal Information

Once we collect your Personal Information, we will either hold it securely and store it on infrastructure owned or controlled by us or with a third party service provider who have taken reasonable steps to ensure they comply with the *Privacy Act*. Refer to **Section 9** (**Data security and quality**) for more information.

Approved By: Executive Chairman	Issue Date: 1 October 2013	Revision No: 2.0	Revision Date: 1 May 2019	Page 4 of 9
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PRIVACY POLICY



3.6 Cookies and IP addresses

If you use our website, we may utilise "cookies" which enable us to monitor traffic patterns, trends and to serve you more efficiently if you revisit our website. In most cases, a cookie does not identify you personally but may identify your internet service provider or computer.

We may gather your IP address as part of our business activities and to assist with any operational difficulties or support issues with our services. This information does not identify you personally.

However, in some cases, cookies may enable us to aggregate certain information with other Personal Information we collect and hold about you. We extend the same privacy protection to your Personal Information, whether gathered via cookies or from other sources, as detailed in this Privacy Policy.

You can set your browser to notify you when you receive a cookie and this will provide you with an opportunity to either accept or reject it in each instance. However, if you disable cookies, you may not be able to access certain areas of our websites or take advantage of the improved web site experience that cookies offer.

4. Using & disclosing Personal Information

4.1 Use and disclosure details

We provide a detailed list at **Section 2** of some common uses and disclosures we make regarding the Personal Information we collect. We may also use or disclose your Personal Information and in doing so we are not required to seek your additional consent:

- (a) When it is disclosed or used for a purpose related to the primary purposes of collection detailed above and you would reasonably expect your Personal Information to be used or disclosed for such a purpose;
- (b) If we reasonably believe that the use or disclosure is necessary to lessen or prevent a serious or imminent threat to an individual's life, health or safety or to lessen or prevent a threat to public health or safety;
- (c) If we have reason to suspect that unlawful activity has been, or is being, engaged in; or
- (d) If it is required or authorised by law.

4.2 Use and disclosure procedures

In the event we propose to use or disclose such Personal Information other than for reasons set out in the above table at **Section 2** or as otherwise outlined in this Privacy Policy, we will first notify you or seek your consent prior to such disclosure or use.

Your Personal Information is disclosed to these organisations or parties only in relation to our transactions with you or for a purpose permitted by this Privacy Policy.

We take such steps as are reasonable to ensure that these organisations or parties are aware of the provisions of this Privacy Policy in relation to your Personal Information.

4.3 Communications opt-out

If you have received communications from us and you no longer wish to receive those sorts of communications, you should contact us via the details set out at the top of this document and we will ensure the relevant communication ceases. Any other use or disclosure we make of your Personal Information will only be as required or authorised by law or as permitted by this Privacy Policy or otherwise with your consent.

5. Sensitive information

5.1 Sensitive information generally

Approved By: Executive Chairman	Issue Date: 1 October 2013	Revision No: 2.0	Revision Date: 1 May 2019	Page 5 of 9
---------------------------------	-------------------------------	------------------	---------------------------	-------------

PRIVACY POLICY



Sensitive information is a subset of Personal Information. It means information or opinion about an individual's racial or ethnic origin, political opinions, membership of a political organisation, religious beliefs or affiliations, philosophical beliefs, membership of a professional or trade association, membership of a trade union, sexual orientation or practices, criminal record, health information about an individual, genetic information, biometric information that is to be used for the purpose of automated biometric verification or biometric identification or biometric templates.

5.2 Collection and use of sensitive information

In general, we attempt to limit the collection of sensitive information we may collect from you, but depending on the nature of our relationship with you as a business this may not always be possible and we may collect sensitive information from you in order to carry out our business activities. However, we do not collect sensitive information from you without your consent.

We are required to collect medical and health information from you where that is connected with your employment or engagement with us.

We use sensitive information for the following limited purposes:

- (a) Criminal records for pre-employment screening purposes; and
- (b) Medical information, voluntarily provided, to determine fitness for work.

We do not use sensitive information to send you Direct Marketing Communications (as set out in **Section 6** below) without your express consent.

5.3 Consent

We may collect other types of sensitive information where you have consented and agree to the collection of such information. Generally speaking, we will obtain this type of consent from you at (or around) the point in time in which we collect the information.

6. Direct Marketing

6.1 Express informed consent

You give your express and informed consent to us using your Personal Information set out in:

- (a) The "Transactions and enquiries" section of the table at **Section 2** of this document above; and
- (b) The "Company updates" section of the table at Section 2 of this document above;

to communicate marketing messages to you (including third party products, services, and events) which we consider may be of interest to you, whether by post, email, SMS, messaging applications and telephone (**Direct Marketing Communications**). We will also provide you with ASX updates as required for us to comply with the *Corporations Act* and the ASX Listing Rules.

6.2 Inferred consent and reasonable expectations of direct marketing

Without limitation to paragraph 6.1, if you have provided inferred or implied consent (e.g. not opting out where an opt-out opportunity has been provided to you) or if it is within your reasonable expectation that we send you Direct Marketing Communications given the transaction or communication you have had with us, then we may also use your Personal Information for the purpose of sending you Direct Marketing Communications which we consider may be of interest to you.

6.3 Opt-out

If at any time you do not wish to receive any further Direct Marketing Communications from us or others under this **Section 6**, you may ask us not to send you any further information about products and services and not to disclose your information to other organisations for that purpose. You may do this at any time by using the "unsubscribe" facility included in the Direct Marketing Communication or by contacting us via the details set out at the top of this document.

PRIVACY POLICY



Anonymity and pseudo-anonymity

Due to the nature of our business, it is only practicable or reasonable for Aeris to transact and correspond with you on a named basis. Your Personal Information may be required in order to correspond or transact with you, or to resolve any issue you may have.

8. Cross Border Disclosure

8.1 Cross border disclosures

Aeris' servers are primarily hosted by SunData Pty Ltd located at NextDC Brisbane CBD, Queensland Australia and at Tritton Copper Operation in Hermdale New South Wales. Aeris does not disclose or hold any Personal Information at a destination outside of Australia.

However, we utilise third party services providers and overseas contractors to assist us with providing our goods and services to you, who disclose Personal Information overseas. These third party service providers disclose your information to the places detailed below in our Cross Border Disclosures Table.

Administrative and other related functions	Countries
IT service providers for assistance with data hosting	Australia
IT service providers for administrative applications and website functions	Australia
IT service providers for sale and purchase of products	Australia
IT service providers relating to direct marketing applications and functions	USA – Campaign Monitor
Service providers for marketing functions and promotions	Australia
Service providers for recruitment services, and workforce management	Australia

As we use service providers and platforms which can be accessed from various countries via an Internet connection, it is not always practicable to know where your information may be held. If your information is stored in this way, disclosures may occur in countries other than those listed above.

8.2 Provision of informed consent

By submitting your Personal Information to Aeris, you expressly agree and consent to the disclosure, transfer, storing or processing of your Personal Information outside of Australia. In providing this consent, you understand and acknowledge that countries outside Australia do not always have the same privacy protection obligations as Australia in relation to Personal Information. However, we will take steps to ensure that your information is used by third parties securely and in accordance with the terms of this Privacy Policy.

The *Privacy Act* requires us to take such steps as are reasonable in the circumstances to ensure that any recipients of your Personal Information outside of Australia do not breach the privacy principles contained within the *Privacy Act*. By providing your consent, under the *Privacy Act*, we are not required to take such steps as may be reasonable in the circumstances. However, despite this, we acknowledge the importance of protecting Personal Information and have taken reasonable steps to ensure that your information is used by third parties securely and in accordance with the terms of this Privacy Policy.

Approved By: Executive Chairman	Issue Date: 1 October 2013	Revision No: 2.0	Revision Date: 1 May 2019	Page 7 of 9
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PRIVACY POLICY



8.3 If you do not consent

If you do not agree to the disclosure of your Personal Information outside Australia by Aeris, you should (after being informed of the cross border disclosure) tell Aeris that you do not consent. To do this, either elect not to submit the Personal Information to Aeris after being reasonably informed in a collection notification or please contact us via the details set out at the top of this document.

9. Data security & quality

9.1 Aeris' security generally

We have taken steps to help secure and protect your Personal Information from unauthorised access, use, disclosure, alteration, or destruction. You will appreciate, however, that we cannot guarantee the security of all transmissions or Personal Information, especially where human error is involved or malicious activity by a third party.

Notwithstanding the above, we will take reasonable steps to:

- (a) Make sure that the Personal Information we collect, use or disclose is accurate, complete and up to date;
- (b) Protect your Personal Information from misuse, loss, unauthorised access, modification or disclosure both physically and through computer security methods:
- (c) Ensure that all Personal Information is maintained in secure files, and only accessible by authorised Aeris personnel;
- (d) Destroy or permanently de-identify Personal Information if it is no longer needed for its purpose of collection; and
- (e) Monitor or audit use of systems upon which Personal Information is stored, to the extent reasonable and practicable.

9.2 Accuracy

The accuracy of Personal Information depends largely on the information you provide to us, so we recommend that you:

- (a) Let us know if there are any errors in your Personal Information; and
- (b) Keep us up-to-date with changes to your Personal Information (such as your name or address).

We provide information about how you can access and correct your information in Section 10.

10. Access to and correction of your Personal Information

You are entitled to have access to any Personal Information relating to you which we hold, except in some exceptional circumstances provided by law (including the *Privacy Act* 1988 (Cth)). You are also entitled to edit and correct such information if the information is inaccurate, out of date, incomplete, irrelevant or misleading.

If you would like access to or correct any records of Personal Information we have about you, you are able to access and update that information (subject to the above) by contacting us via the details set out at the top of this document.

11. Resolving Privacy Complaints

11.1 Complaints generally

We have put in place an effective mechanism and procedure to resolve privacy complaints. We will ensure that all complaints are dealt with in a reasonably appropriate timeframe so that any decision (if any decision is required to be made) is made expeditiously and in a manner that does not compromise the integrity or quality of any such decision.

Approved By: Executive Chairman	Issue Date:	Revision No: 2.0	Revision Date: 1 May 2019	Page 8 of 9
	1 October 2013			

PRIVACY POLICY



11.2 Contacting Aeris regarding complaints

If you have any concerns or complaints about the manner in which we have collected, used or disclosed and stored your Personal Information, please contact us:

Telephone: 07 3034 6217

Email: <u>info@aerisresources.com.au</u>

Address: Level 2, HQ South Tower, 520 Wickham St, Fortitude Valley,

Brisbane QLD, Australia 4006

Please mark your correspondence to the attention of the Privacy Officer.

11.3 Steps we take to resolve a complaint

In order to resolve a complaint, we:

- (a) Will liaise with you to identify and define the nature and cause of the complaint;
- (b) May request that you provide the details of the complaint in writing;
- (c) Will keep you informed of the likely time within which we will respond to your complaint; and
- (d) Will inform you of the legislative basis (if any) of our decision in resolving such complaint.

11.4 Register of complaints

We will keep a record of the complaint and any action taken in a Register of Complaints.

12. Consent, modifications and updates

12.1 Interaction of this Policy with contracts

This Privacy Policy is a compliance document prescribed by law rather than a legal contract between two or more persons. However, certain contracts may incorporate all, or part, of this Privacy Policy into the terms of that contract. In such instances, Aeris may incorporate the terms of this policy such that:

- (a) Certain sections or paragraphs in this policy are incorporated into that contract, but in such a way that they do not give rise to contractual obligations onto Aeris, but do create contractual obligations on the other party to the contract; and
- (b) The consents provided in this policy become contractual terms provided by the other party to the contract.

12.2 Acknowledgement

By using our website, corresponding or transacting with Aeris, where you have been provided with a copy of our Privacy Policy or had a copy of our Privacy Policy reasonably available to you, you are acknowledging and agreeing:

- (a) To provide the consents given by you in this Privacy Policy; and
- (b) That you have been informed of all of the matters in this Privacy Policy.

12.3 Modifications and updates

This Privacy Policy supersedes all other previous version of the same or a similar policy of Aeris dealing with privacy.

We reserve the right to modify our Privacy Policy as our business needs require. We will take reasonable steps to notify you of such changes (whether by direct communication or by posting a notice on our website). If you do not agree to our continued use of your Personal Information due to the changes in our Privacy Policy, please cease providing us with your Personal Information and contact us via the details set out at the top of this document.

Approved By: Executive Chairman	Issue Date: 1 October 2013	Revision No: 2.0	Revision Date: 1 May 2019	Page 9 of 9
---------------------------------	-------------------------------	------------------	---------------------------	-------------